



World Trade Center
LANGUAGE
SERVICES

Geocall
Corporate Account
Service Agreement

© 2004 Geocall, Inc.

To order, complete & print this form & fax to: 📠 (800) WTC-2044 [800 982 2044]

📞 Contact your Account Representative:
(888) 858-7479

✉ support@WTCLanguage.com

World Trade Center: World Trade Center Palm Beach

Live Over-the-Phone Interpretation services: World Trade Center pricing

☑ Check box below for choice of service

500 minutes of Phone Interpretation into over 100 languages* for \$1379

10-minute minimum per interpretation session. Additional minutes billed @ \$2.69 / minute. Unused minutes expire in 6 months. This package will be charged upon signing this Agreement and charges for additional minutes will be charged in the month they occur.

OR Phone Interpretation packages with a monthly commitment of:

5000 minutes/month @ \$2.50 per minute of Phone Interpretation* (\$12,500 per month)

10000 minutes/month @ \$2.42 per minute of Phone Interpretation* (\$24,200 per month)

Higher-volume packages available upon request. 10-minute minimum per interpretation session. Above packages require a 12-month commitment. The monthly charge for the package you select will be billed on the signing of this Agreement, and monthly thereafter for 12 months regardless of unused minutes. Minutes used in any month in excess of the selected monthly package allowance will be billed at the per minute rate for that package.

Contact me about: World Trade Center Document Translation services in over 100 languages

* For most language pairs (list available on request), interpreters are usually available within 60 seconds. For each plan above, third-party long-distance bridging to translated parties and use of our dedicated ITFS (International Toll Free Service) numbers may carry additional costs. Some infrequent language pairs may require 2 hours or more advance reservation and may incur surcharge. Call to find out how quickly your specific language needs can be met.

Invoice Billing Information (please print):

Company Name and Billing Address:

City:	State/Province:	Zip/Postal Code:
-------	-----------------	------------------

Country:	Fax:
----------	------

Admin. Contact:	Phone:	Email:
-----------------	--------	--------

Accounts Payable Contact:	Phone:	Email:
---------------------------	--------	--------

Purchase Order Number:

TERMS AND CONDITIONS: The undersigned certifies that the above account information is correct, accepts responsibility for the Company to pay all charges incurred by its use of the above services, and authorizes Geocall to invoice the Company as specified above. The Company must provide a Purchase Order Number. Payment terms are 15 days from invoice date. Balances unpaid 30 days from the invoice date incur 1% monthly interest or the highest rate permitted by applicable law. Invoices unpaid after 45 days will place the account on hold, disallowing further services until payment is made. The Company is responsible for all usage of PIN codes and agrees to report unauthorized usage to Customer Service immediately at (888) 858-7479. At any time, upon prior notice, Geocall may change prices for future services and may terminate the account with a pro-rated refund of unused minutes. The liability of Geocall and its agents for any claim of any nature is limited to a refund of charges for the specific service affected. World Trade Centers Association and World Trade Centers have no responsibility or liability for the services provided. This is the entire Agreement of the parties and can only be modified in writing signed by both parties.

Print Name: _____ **Title:** _____ **Date:** _____ **Signature:** _____



Immediate Over-the-Phone Interpretation
by LIVE interpreters in 100+ languages

LIVE Phone Interpretation
– available in over 100 languages

LIVE Phone Interpretation is available ON DEMAND from English into these languages and between pairs of many of these languages:

Afghani	Croatian	Ga	Kurdish	Ojibway	Somali
Afrikaans	Czech	German	Lao	Ojicree	Spanish
Akan	Danish	Greek	Latin	Oromo	Swahili
Albanian	Dari	Gujarati	Lingala	Polish	Swedish
Amharic	Dene	Hakka	Lithuanian	Portuguese	Tagalog
Arabic	Dinka	Havari	Low German	Punjabi	Taiwanese
Armenian	Dutch	Hebrew	Lugbara	Pushto	Tamil
Azeri	Eritrean	Hindi	Macedonian	Romanian	Thai
Belorussian	Estonian	Hungarian	Madi	Russian	Tigrinya
Bengali	Fante	Ilocano	Malay	Sanskrit	Turkish
Bosnian	Farsi	Indonesian	Malayalam	Saulteaux	Turkmen
Bulgarian	Finnish	Inuktitut	Mandarin	Serbian	Twi/Asante
Burmese	Flemish	Italian	Marathi	Serbo-Croatian	Ukrainian
Cambodian	Formosan	Japanese	Micif	Shanghainese	Urdu
Cantonese	French-Canadian	Kakwa	Min Nan	Shona	Uyghur
Cebuano	French-Continental	Khmer	Ndebele	Sicilian	Veneto
Chao Chow	Frisian	Kinyarwanda	Nepali	Sindhi	Vietnamese
Cree	Fuchownese	Kirundi	Norwegian	Sinhala	Yiddish
Creole	Fukianese	Kiswahili	Nuer	Slovakian	
Creole-Haitian	Fur	Korean	Nzema	Slovenian	

**The importance of “breaking the language barrier”
for your global business success**

Your World Trade Center is proud to offer you the power to communicate in virtually any language through our WTC Language Services program.

Enhanced communication through skilled, LIVE interpreters is vital to making the connections that are the basis of your success in global business.

People live and think in their native language. If you want to ensure your message is understood, maintain goodwill, loyalty, and communicate successfully with your global partners, you MUST be prepared to speak in the business language of their choice

Millions of dollars in business are being lost every day because language barriers and mistakes in communication get in the way of potential customers. Even if you don't feel you're losing customers or business opportunities, imagine the additional revenue your company would generate if you could effectively expand into markets in countries and languages you are not currently serving.

WTC Language Services Phone Interpretation can expand your global business opportunities with access to high-quality, personal language services.