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**LANGUAGE**  
**SERVICES**

**Billed by Geocall (dba  
WTC Language Services)  
Service Agreement**  
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**World Trade Center: World Trade Center Palm Beach**

**LIVE Over-the-Phone Interpretation services: World Trade Center pricing (11-27% below retail)**

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**“Starter Kit” per-minute Phone Interpretation into 100+ languages\* (no package purchase required)**

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• 11% discount off standard retail price</li> <li>• No account set-up fee</li> <li>• \$2.50 handling fee per phone interpretation session includes free long distance connecting you to your interpreted party in the US and in many frequently-called countries (see list of countries below)</li> <li>• 20-minute minimum per interpretation session</li> </ul> | <b>\$3.99 per minute of Interpretation</b> |
|--|--|

**60-minute Discount Package of Phone Interpretation into 100+ languages\***

- |   |   |
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| <ul style="list-style-type: none"> <li>• 27% discount off standard retail price</li> <li>• \$34 one-time account set-up fee</li> <li>• No per-interpretation session fee. Includes free long distance connecting you to your interpreted party in the US and in many frequently-called countries (see list of countries below)</li> <li>• 20-minute minimum per interpretation session. Package minutes must be used in 6 months; if unsure, select “Starter Kit”.</li> </ul> | <b>\$179 for 60 minutes of Interpretation</b><br><b>\$2.99 each additional minute</b> |
|---|---|

Connecting with these countries included in the above rates (mobile phones excluded): **(North America):** US, Canada **(Europe):** Austria, Belgium, Czech Rep., Denmark, Estonia, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxemburg, Netherlands, Norway, Portugal, Spain, Sweden, Switz., UK **(Asia & Oceania):** Australia, Hong Kong, Japan, Korea, Malaysia, New Zealand, Singapore, Taiwan **(Latin America):** Argentina, Brazil, Chile, Puerto Rico.

**Also interested in: Flat-rate, per-minute, toll-free, video/web conferencing FAST, ACCURATE Document Translation**

\* For most language pairs, interpreters are available on average within 60 seconds. You will be connected to your interpreted party in countries listed above free of charge; for long distance to countries not listed, view price list at [www.WTCLanguage.com/long-distance](http://www.WTCLanguage.com/long-distance). Prices subject to change without notice. Some infrequent language pairs may require 2 hours or more advance reservation and may incur surcharge.

**Interpretation needed from (languages):** \_\_\_\_\_ **to:** \_\_\_\_\_ **in (countries):** \_\_\_\_\_

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**TERMS AND CONDITIONS; CREDIT CARD AUTHORIZATION:** The undersigned certifies that the above account information is correct, accepts responsibility for the Company to pay all charges incurred by its use of the above services, and authorizes Geocall to charge the above credit card for services selected above by me. The “Starter Kit” Over-the-Phone Interpretation (OPI) service will be charged within 12-24 hours after each OPI session. The 60-minute Discount Package will be charged to your credit card at the time of purchase, and is non-refundable. Additional minutes over and above the initial 60 minutes will be charged within 12-24 hours after use. A payment default will place the account on hold, disallowing further services until payment is made. At any time, upon prior notice, Geocall may change prices for future services. The Company is responsible for all usage of PIN codes, agrees to report lost or stolen PIN codes to Customer Service immediately, and may cancel service and authorization to charge the credit card for usage over and above the initial 60-minute Discount Package by email ([cancel@WTCLanguage.com](mailto:cancel@WTCLanguage.com)) or fax (509) 561-5911. Canceling credit card authorization terminates the services unless Geocall approves, in writing, an alternative payment method. Cancellation of credit card authorization and termination of Company’s responsibility for charges shall be effective 7 business days after Geocall receives notification. The liability of Geocall and its agents is limited to a refund of charges for the specific service affected. World Trade Centers Association and World Trade Centers have no responsibility or liability for the services provided.

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