



World Trade Center
LANGUAGE SERVICES

Billed by Geocall (dba WTC Language Services) Service Agreement
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To order today, complete this form and fax to: (800) WTC-2044 [800 982 2044]

Customer Service:
(800) WTC-LANG [800 982 5264]
support@WTCLanguage.com

World Trade Center: World Trade Center Palm Beach

LIVE Over-the-Phone Interpretation services: World Trade Center pricing (11-27% below retail)

Check box below for choice of service **I want information on non-credit card or invoiced billing**

“Starter Kit” per-minute Phone Interpretation into 100+ languages* (no package purchase required)

- | | |
|--|--|
| <ul style="list-style-type: none"> • 11% discount off standard retail price • No account set-up fee • \$2.50 handling fee per phone interpretation session includes free long distance connecting you to your interpreted party in the US and in many frequently-called countries (see list of countries below) • 20-minute minimum per interpretation session | \$3.99 per minute of Interpretation |
|--|--|

60-minute Discount Package of Phone Interpretation into 100+ languages*

- | | |
|---|---|
| <ul style="list-style-type: none"> • 27% discount off standard retail price • \$34 one-time account set-up fee • No per-interpretation session fee. Includes free long distance connecting you to your interpreted party in the US and in many frequently-called countries (see list of countries below) • 20-minute minimum per interpretation session. Package minutes must be used in 6 months; if unsure, select “Starter Kit”. | \$179 for 60 minutes of Interpretation
\$2.99 each additional minute |
|---|---|

Connecting with these countries included in the above rates (mobile phones excluded): **(North America):** US, Canada **(Europe):** Austria, Belgium, Czech Rep., Denmark, Estonia, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxemburg, Netherlands, Norway, Portugal, Spain, Sweden, Switz., UK **(Asia & Oceania):** Australia, Hong Kong, Japan, Korea, Malaysia, New Zealand, Singapore, Taiwan **(Latin America):** Argentina, Brazil, Chile, Puerto Rico.

Also interested in: Flat-rate, per-minute, toll-free, video/web conferencing FAST, ACCURATE Document Translation

* For most language pairs, interpreters are available on average within 60 seconds. You will be connected to your interpreted party in countries listed above free of charge; for long distance to countries not listed, view price list at www.WTCLanguage.com/long-distance . Prices subject to change without notice. Some infrequent language pairs may require 2 hours or more advance reservation and may incur surcharge.

Interpretation needed from (languages): _____ **to:** _____ **in (countries):** _____

Credit Card billing information (please print):

Cardholder Name on Card: _____	Card Type: Visa MasterCard	
Company Name and Address: (attach sheet with credit card billing address if different than your company address)		
		City: _____
State/Province: _____	Zip/Postal Code: _____	Country: _____
Cardholder Phone: _____	Fax: _____	Email: _____
Card Number: _____	Expiration: _____	CVV2 Code (Last 3 digits on back of card): _____

TERMS AND CONDITIONS; CREDIT CARD AUTHORIZATION: The undersigned certifies that the above account information is correct, accepts responsibility for the Company to pay all charges incurred by its use of the above services, and authorizes Geocall to charge the above credit card for services selected above by me. The “Starter Kit” Over-the-Phone Interpretation (OPI) service will be charged within 12-24 hours after each OPI session. The 60-minute Discount Package will be charged to your credit card at the time of purchase, and is non-refundable. Additional minutes over and above the initial 60 minutes will be charged within 12-24 hours after use. A payment default will place the account on hold, disallowing further services until payment is made. At any time, upon prior notice, Geocall may change prices for future services. The Company is responsible for all usage of PIN codes, agrees to report lost or stolen PIN codes to Customer Service immediately, and may cancel service and authorization to charge the credit card for usage over and above the initial 60-minute Discount Package by email (cancel@WTCLanguage.com) or fax (509) 561-5911. Canceling credit card authorization terminates the services unless Geocall approves, in writing, an alternative payment method. Cancellation of credit card authorization and termination of Company’s responsibility for charges shall be effective 7 business days after Geocall receives notification. The liability of Geocall and its agents is limited to a refund of charges for the specific service affected. World Trade Centers Association and World Trade Centers have no responsibility or liability for the services provided.

Print Name: _____ **Title:** _____ **Date:** _____ **Signature:** _____



Immediate Over-the-Phone Interpretation
by LIVE interpreters in 100+ languages

LIVE Phone Interpretation
– available in over 100 languages

LIVE Phone Interpretation is available ON DEMAND from English into these languages and between pairs of many of these languages:

Afghani	Croatian	Ga	Kurdish	Ojibway	Somali
Afrikaans	Czech	German	Lao	Ojicree	Spanish
Akan	Danish	Greek	Latin	Oromo	Swahili
Albanian	Dari	Gujarati	Lingala	Polish	Swedish
Amharic	Dene	Hakka	Lithuanian	Portuguese	Tagalog
Arabic	Dinka	Havari	Low German	Punjabi	Taiwanese
Armenian	Dutch	Hebrew	Lugbara	Pushto	Tamil
Azeri	Eritrean	Hindi	Macedonian	Romanian	Thai
Belorussian	Estonian	Hungarian	Madi	Russian	Tigrinya
Bengali	Fante	Ilocano	Malay	Sanskrit	Turkish
Bosnian	Farsi	Indonesian	Malayalam	Saulteaux	Turkmen
Bulgarian	Finnish	Inuktitut	Mandarin	Serbian	Twi/Asante
Burmese	Flemish	Italian	Marathi	Serbo-Croatian	Ukrainian
Cambodian	Formosan	Japanese	Micif	Shanghainese	Urdu
Cantonese	French-Canadian	Kakwa	Min Nan	Shona	Uyghur
Cebuano	French-Continental	Khmer	Ndebele	Sicilian	Veneto
Chao Chow	Frisian	Kinyarwanda	Nepali	Sindhi	Vietnamese
Cree	Fuchownese	Kirundi	Norwegian	Sinhala	Yiddish
Creole	Fukianese	Kiswahili	Nuer	Slovakian	
Creole-Haitian	Fur	Korean	Nzema	Slovenian	

**The importance of “breaking the language barrier”
for your global business success**

Your World Trade Center is proud to offer you the power to communicate in virtually any language through our WTC Language Services program.

Enhanced communication through skilled, LIVE interpreters is vital to making the connections that are the basis of your success in global business.

People live and think in their native language. If you want to ensure your message is understood, maintain goodwill, loyalty, and communicate successfully with your global partners, you MUST be prepared to speak in the business language of their choice

Millions of dollars in business are being lost every day because language barriers and mistakes in communication get in the way of potential customers. Even if you don't feel you're losing customers or business opportunities, imagine the additional revenue your company would generate if you could effectively expand into markets in countries and languages you are not currently serving.

WTC Language Services Phone Interpretation can expand your global business opportunities with access to high-quality, personal language services.